

NEVELANDIA SAPPADA RULES

- Admission to the park is free of charge.
- The use of the attractions is subject to payment as follows:
 - 1) The purchase of a **"FUN DAY" wristband**: this is not transferable to any third party and it grants unlimited daily use of the attractions on the day of purchase during opening hours only; children up to and including 7 years of age are permitted to be accompanied by one parent free of charge, on condition that they are travelling on the same vehicle.
 - 2) The purchase of **tokens**: one or more tokens are required to use the attractions, based on the type of activity you have selected. Tokens are non-refundable and are not valid for the next winter season.
 - 3) The purchase of an **"INFLATABLES" wristband**: this is not transferable to any third party and it grants unlimited daily use of the inflatables area on the day of purchase.

At the request of the facility attendants, users are required to show their wristbands or present the necessary number of tokens for the use of an attraction.

Any abuse and/or violation results in the immediate removal from the playground and the termination of all rights to enjoy the attractions in addition to any relevant criminal and civil liability.

The skating rink is managed by a third party that is not owned by PromoTurismoFVG. In order to make use of the services at the skating rink, please contact this service provider.

- The use of a helmet is mandatory for the use of the rubber dinghy and sled/bob tracks for visitors aged 18 and under; Helmets are available free of charge at the warehouse located inside the park, subject to availability. Helmets are released to users subject to depositing an identification document at the warehouse counter. This document will be returned to you when the helmet is brought back to the warehouse.
- Guests are required to have all the skills and abilities to use the area and the individual attractions safely, observe the specific regulations of every attraction, vacate the arrival area promptly, exercise caution when using the treadmill, and be extremely careful when moving on foot because the snow conditions are slippery or some sections of the area may be icy and hazardous.
- It is forbidden to walk up and down the tracks/runways of each attraction and it is forbidden to use them if already occupied by others.
- Accompanying adults are required to make sure that the attractions and playground equipment are used correctly.
- Children up to the age of 14 must always be accompanied by an adult; therefore, access to the park and use of the attractions is under the guardianship, responsibility and supervision of the accompanying adult, who is always identified as the purchaser of the ticket in the name of and on behalf of the minor, unless a third party has been expressly authorised to accompany the minor by proxy. The accompanying person declares that he/she is aware of and assumes all responsibility, without exception, related to the supervision of the minor, for the protection of his/her safety and the safety of others, with particular reference to the use of the equipment and facilities, and undertakes to respect and ensure that the minor respects, all safety regulations, provisions and national and regional regulations in force.
- Visitors are required to always adopt conduct that protects their own safety and the safety of others, as well as to use the park and its attractions with the appropriate degree of caution, attention and alertness, which includes being aware of any risks resulting from how many other people are using the park.
- The use of appropriate clothing is recommended in order to make the best use of the equipment and avoid restricting mobility.
- The admission of pets is permitted and is included free of charge in the ticket price; dog owners are required to use a leash and also a muzzle, if their dogs are large, except for dogs used to assist people who are visually impaired. If pets are brought onto the playground, the pet owner is responsible for preventing the animals from littering or causing any inconvenience or damage to the playground equipment or other users, under penalty of compensation for any damage, even if caused by accident.
- All the attractions must be used carefully and with caution, exclusively by children who are not older than the age limit prescribed for each attraction.
- Respect the environment: it is forbidden to throw paper, food scraps or rubbish of any kind except for the provided waste bins.
- PromoTurismoFVG is not liable for any theft or loss that may take place inside the park.
- With the admission to the park, each user accepts the risks associated with the use of the equipment, aware that the area is covered in snow and located in a mountain environment with variable snow and weather conditions.
- PromoTurismoFVG does not guarantee the uninterrupted use of the park and its attractions during the opening season; PromoTurismoFVG reserves the right to decide whether to open or close the park and its attractions early, completely or partially, as a result of external factors, such as, by way of example, severe weather, security or safety conditions, energy supply disruptions, events of force majeure or any other unforeseen circumstances, or measures taken by third-party Authorities relating to public health and safety. No refund is provided in these circumstances.
- By purchasing tickets or tokens and using the attractions in the park, the user declares that he/she has read, knows and accepts these regulations in full.